

## DOMAINGUARD PASSWORD RECOVERY FORM

PLEASE READ THE FOLLOWING INSTRUCTIONS CAREFULLY. HOSTWAY WILL NOT PROCESS INCOMPLETE OR INCORRECT FORMS. HOSTWAY WILL NOT CONTACT YOU TO INFORM YOU OF AN UNPROCESSED FORM.

1. This Form must be completed and signed by the Registrant of the domain name listed.
2. If the Registrant is a company, this Form must be attached to a cover letter on company stationery/letterhead, and the cover letter AND this Form must be signed by an authorized representative of the Registrant Company. If the registrant is an individual, then a copy of valid government-issued picture identification must be attached to the Form.
3. The information submitted in this Form must be true, accurate and complete.
4. The Registrant must CONFIRM the \$12 AUD fee to change the Domain Guardian email address.
5. This form must be faxed to +61 2 8262 6699.
6. The payment for the change of email address must be successfully processed before Hostway can change your Domain Guardian email address.

HOSTWAY WILL NOT PROCESS THE FORM IF IT DOES NOT COMPLY WITH ALL OF THE ABOVE REQUIREMENTS.

DOMAIN NAME : \_\_\_\_\_

CUSTOMER ID: \_\_\_\_\_

SITE CONTROL PASSWORD OR LAST FOUR DIGITS OF CREDIT CARD ON FILE : \_\_\_\_\_

NEW E MAIL ADDRESS : \_\_\_\_\_

This will be the new email address to which DomainGuard password reminders are sent.

PAYMENT METHOD :  CREDIT CARD ON FILE - We will charge the credit card on file for this domain name.  
 CHECK - Please make your payment payable and sent to:

Hostway Corporation Pty Ltd  
Attn: Billing Department  
Level 5, 143 York Street.  
NSW 2000, Australia  
(Please write your domain name on the back of the check)

PLEASE CHARGE CREDIT CARD BELOW

CARD HOLDER'S NAME: \_\_\_\_\_ CARD TYPE: \_\_\_\_\_  
CREDIT CARD NUMBER: \_\_\_\_\_ EXPIRATION DATE: \_\_\_\_ / \_\_\_\_ (mm/yyyy)

NAME AND TITLE (Please Print): \_\_\_\_\_

SIGNATURE : \_\_\_\_\_ DATE : \_\_\_\_\_

\* By signing, I authorize Hostway to charge my account \$12 AUD to process my DomainGuard password recovery request.